

180 Westbrook Rd. Building #3 Essex, CT 06426 Email: info@artcounselingct.com Phone: 860.754.6234 Website: www.artcounselingct.com

CLIENT REGISTRATION AND POLICY FORM

Date					Age		
Name Last, First, Middle							
Street Address							
Town					Zip		
Birth Date					Gender/ Ethnicity		
Email Address					Phone		
Occupation and Employer							
Emergency Contact Person					Phone and Relationship		
Name					Relationship	Parent	Guardian
Custodial Arrangement		rents Married ner:	Parents Div	rorced	Primary Custodian (if applicable)	Mother	Father
Email Address					Phone Number		
Occupation and Employer							
Person Responsible for Bill					Date of Birth		
Payer Relationship to Client		Self Other:	Parent/Guardian	Spo	ouse	Is Client insured?	Yes No
Payer Address (if different than client)							
Town					Zip		

Name of Primary Insurance Provider	Name of Primary Policy Holder	
Identification Number	Co-Pay	\$
Name of Secondary Insurance Provider (if applicable)	Name of Secondary Policy Holder	
Identification Number	Co-Pay	\$

POLICIES

Mandated Reporting	All clinicians are Mandated Reporters and are legally required to report any suspicion of abuse or neglect to the Department of Children and Families.
Availability	In the event of a psychiatric emergency outside of regular business hours, call 211 or 911 as needed or go to your local emergency room. Clinicians are not available after business hours or weekends.
Health	Clients should not attend a session if they are ill with a communicable disease. (e.g., vomiting, fever, coughing, etc.)
Parents	Parents/Guardians are to remain in the waiting area while their child or children are in session.
Payment	The insurance co-pay, co-insurance and self-pay amounts are due at the time of the service. Any balance larger than \$200 will be required to be paid in full prior to rebooking a session.
How to Cancel	Cancelling a session should be done using the voice application of your phone. Cancellations without 24 hours of notice are subject to a fee of \$85.
Recording of Sessions	The recording of sessions via video or voice technology is strictly prohibited as it breaches confidentiality and can compromise the clinician/client relationship.
Texting/Reminders	Please be advised that texting is not a secure form of communication. Please use your clinician's HIPPA-compliant email for sensitive messages. ATCC will send out an email reminder as a courtesy.
Frequency of Sessions	Clients must be seen at least once every 4 to 6 weeks to remain active on their clinician's caseload. Clients who are not able to return during this time frame for maintenance sessions will be discharged.
Acceptable Methods of Payment	In addition to submitting for insurance reimbursement, ATCC accepts cash, personal checks (made out to "ATCC"), and credit cards for payment. Your clinician may also accept a secure form of electronic payment.
Client Knowledge of Benefits	Insurance holders are responsible for knowing their outpatient mental health benefits and keeping track of their deductibles.
Rates	The list below identifies the most common current service rates used by ATCC.
Risk of injury	ATCC is not responsible for injuries resulting from improper use of art materials or on nature walks. Materials such as hot glue guns, scissors, X-acto knifes. may be used in sessions.

Service	Time	Charge	Billing Code
Initial Consultation (Individual)	50 minutes	\$200	90791
Individual Therapy	50 minutes	\$150	90837
Therapy	45 minutes	\$125	90834
Therapy	30 minutes	\$100	90832
Family Therapy	50 minutes	\$185	90847
Group Therapy	50 minutes	\$50	90853
Missed or Cancelled session without 24 hours of notice	\$85 If you are not feeling well, p	lease inquire about a virtual s	ession prior to cancelling.
Returned Check fee	\$30 Future payments must be credit card or cash	Clinical Letters	\$65
Return Phone Calls	\$10/minute pro-rated	Court Fees: Preparatory Work	\$300/hour to prepare testimony, documents, etc.
Parent Pupil Teacher (PPT) Meeting Advocate	\$100/meeting	Court Fees: Testimony	\$1,500/day Advance Deposit Required

In the event a client refused to pay the agreed upon fees, ATCC may resort to legal means (e.g, an attorney or collection agency) to secure payment. If such legal action is necessary, the client will be responsible for all costs associated with collecting the fees.

ATCC maybe be out-of-network with some insurance companies. We can provide you with a super bill which you can then submit for insurance reimbursement upon request.

If the insurance company provided denies a claim filed on behalf of a client, the client is responsible to pay ATCC the difference between the standard rate and the amount previously paid, unless otherwise approved by the owner of Art Therapy & Creative Counseling.

I agree to: (1) Give permission to release any information the insurance company may require in order to process payment, (2) Appoint Ace Medical Billing as my authorized representative in obtaining payment and billing directly for services provided, (3) assign all of my rights to claims and payment by my insurance, and (4) agree to assist with the claims process as required by ATCC or my insurance provider.

I understand that if my insurance plan requires that I meet a deductible amount prior to coverage by insurance, I will be responsible for the full session fee until the required deductible amount has been met. I acknowledge that not all issues, conditions, and problems dealt with in psychotherapy are reimbursed by insurance companies

Thave read and understand the policies in this document and agree to its terms and conditions.				
Signature of Client (or Parent/Guardian if client is under age 18)	Date			

CREDIT	CARD	ON	FILE
		12.1.	1 .

Please provide your credit card information. You may list a regular credit card or HSA or FSA card. This information will be stored on ATCC's secure electronic platform for your convenience in charging copays, co-insurance, deductibles, cancellation fees, missed appointment fees, returned check fees, or pastdue account balances. Clients who do not use insurance may also use this service. Name on Card Town Zip Code Type of Card Visa **American Express** Master Card Discover Card Number (16 digits) Expiration **Security Code** Name on Card Town Zip Code Type of Card Visa Master Card Discover American Express Card Number (16 digits) Expiration **Security Code** I agree to have this card charged by ATCC as appropriate for services or fees incurred. Signature Date **Email Address** to send receipt

Thank you for choosing Art Therapy & Creative Counseling.
We look forward to working with you.

Updated 1-2-2024